

**Palfini, Lawrence**

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**From:** Mogel, Bruce  
**Sent:** Tuesday, December 26, 2006 4:43 PM  
**To:** Ziegler, Eric  
**Cc:** Feld, Warren; Ensor, Brian; Lutz, Sandy; Gutierrez, Alberto; Fish, Christopher; Palfini, Lawrence  
**Subject:** FW: electric billing discrepancy at Manhasset store

Eric,

NUS has contacted LIPA regarding Manhasset overbilling.  
Please see the email below.

Thanks

Bruce

Bruce Mogel  
Director Retail Facilities

bruce.mogel@tiffany.com

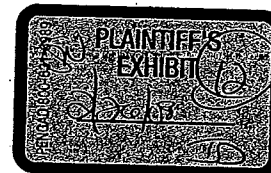
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**From:** Amundsen, Christine [mailto:CAmundsen@nusconsulting.com]  
**Sent:** Tuesday, December 26, 2006 4:39 PM  
**To:** Mogel, Bruce  
**Subject:** electric billing discrepancy at Manhasset store

Bruce,



poke with the Billing Supervisor at LIPA today regarding the billing discrepancy on your account for Manhasset, NY. that we reported to you last week. Her name is Kathy Schwarting

2/12/2007

At first glance, she definitely saw that a possible billing error exists but said they would have to do a field investigation in order to get the details. Even with a Rush request, it could take one or two weeks to get the results. She also advised that for the time being, she has put a hold on the account – no collections; no late charges. Thus, if the next bill arrives before a resolution is achieved, you do not want to make a payment pending a satisfactory response from LIPA.

I'll keep you advised of any progress.

Regards,  
Chris

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2/12/2007